

# When it's a REAL emergency, dial 9-1-1



## When life or property is in immediate danger

Wood County 9-1-1 is best able to respond when it is only used for REAL emergencies. Call 9-1-1 when immediate action is needed or when someone's life or property is in immediate danger. Before you call, ask yourself whether this is REALLY an emergency.

### When calling 911:

- Give the phone number you are calling from.
- Give your name.
- Give the address or location of the emergency.
- Tell the operator what the emergency is.
- Stay calm and speak clearly.
- Listen carefully to all questions and instructions.
- Stay on the phone until the operator asks you to hang up.



CENTRAL TELECOMMUNICATIONS CENTER

[www.woodcounty911.com](http://www.woodcounty911.com)

# If it's not an emergency, call your local authorities

Far too often, people misuse the 9-1-1 system by calling for non-emergencies.

This makes it more difficult to respond to true emergencies.

Remember, if someone's life or property is not in immediate danger, you should call the appropriate authorities in your community.

## Examples of when to use 9-1-1:

- All traffic accidents
- Fire or smelling smoke
- Witnessing a crime in progress
- Breathing problems or possible heart attack
- Someone is choking or unconscious
- Any medical problem
- Poisoning
- Drowning
- Stabbing or shooting
- Fights or displays of weapons
- Other life-threatening situations

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## Examples of when NOT to use 9-1-1:

- Barking dogs
- Reporting a crime hours or days after it has been committed
- Power outages
- Reporting abandoned vehicles
- Questions about utilities (Water Dept., Sewer, etc.)
- Requesting weather and road conditions
- Keys locked in vehicle
- Legal advice
- Questions about prescription medications
- Directory assistance
- General information



## Non life-threatening emergency numbers

### Non-Emergency ....485-8501

State Police —  
Wood County....420-4600  
Wirt County.....275-8961  
Sheriff —  
Wood County....424-1834  
Wirt County.....275-4222

Municipal Police —  
Parkersburg.....424-8444  
Vienna.....295-8563  
Williamstown....375-4935  
Elizabeth.....275-4222  
Belpre, OH.....423-7667

National Suicide Crisis  
Hotline....1-800-784-2433  
National Poison Center  
..... 1-800-222-1222